

# High End Systems SolaFrame 1000

## Automated Luminaire User Manual

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# Table of Contents

Introduction .....	1
Important Safety Information .....	1
Help from Technical Services .....	2
Safety Considerations .....	3
General Operation and Use Guidelines .....	5
Fixture Overview .....	6
Specifications .....	7
Environment .....	7
Power .....	7
Electrical Specifications .....	7
Input and Power Factor .....	7
Connector Specification .....	8
Install the Fixture .....	8
DMX Control .....	11
DMX Connector Pinout .....	11
Connect DMX Cables to Fixture .....	12
Terminate DMX .....	12
DMX Control and Ethernet Output .....	13
Set the DMX Start Address .....	13
DMX Channels .....	13
Ethernet Control .....	14
Connect Ethernet Cables to a Fixture .....	14

Ethernet Control and DMX Thru .....	15
Terminate DMX .....	15
Set the DMX Start Address .....	15
Set the Control Input and Universe .....	15
<b>Configure the Fixture .....</b>	<b>16</b>
Navigate the User Interface .....	16
Set Fixture Parameters .....	17
DMX Address .....	17
Info Menu .....	17
Set Menu .....	19
Test Menu .....	22
Preset Menu .....	22
<b>Error Codes .....</b>	<b>23</b>
<b>Maintenance .....</b>	<b>26</b>
Clean the Fixture .....	26
Replace the Fuse .....	26
<b>Compliance .....</b>	<b>27</b>
FCC Compliance .....	27

# Introduction

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Congratulations on your purchase of the SolaFrame 1000 automated framing fixture. This manual provides important information for the safe installation, configuration, and maintenance of your SolaFrame 1000 fixture.

## Important Safety Information

Please read all instructions prior to assembling, mounting, and operating this equipment. Continued and safe operation of this fixture is the responsibility of the operator. This manual will give tips for that continued safe operation. At any time please contact Technical Services for any safety concerns.

The following international note, caution, and warning symbols appear in margins throughout this manual to highlight important messages.

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**Note:** *Notes are helpful hints and information that is supplemental to the main text.*

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**CAUTION:** *Hot Surfaces. This statement indicates that while operating, equipment surfaces may reach very high temperatures. Allow the fixture to cool before handling or servicing.*



**CAUTION:** *A Caution statement indicates situations where there may be undefined or unwanted consequences of an action, potential for data loss or an equipment problem.*

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**WARNING:** **A Warning statement indicates situations where damage may occur, people may be harmed, or there are serious or dangerous consequences of an action**

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**WARNING: RISK OF ELECTRIC SHOCK! This warning statement indicates situations where there is a risk of electric shock.**

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All ETC High End Systems documents are available for free download from our website: [etconnect.com/Products/High-End-Systems](http://etconnect.com/Products/High-End-Systems).

Please email comments about this manual to: [TechComm@etconnect.com](mailto:TechComm@etconnect.com).

## Help from Technical Services

If you are having difficulties and your problem is not addressed by this document, try the ETC support website at [support.etconnect.com](http://support.etconnect.com) or the High End Systems product website at [etconnect.com/Products/High-End-Systems](http://etconnect.com/Products/High-End-Systems). If none of these resources are sufficient, contact ETC Technical Services directly at one of the offices identified below. Emergency service is available from all offices outside of normal business hours.

When calling for help, take these steps first:

- Prepare a detailed description of the problem
- Go near the equipment for troubleshooting
- Find your notification number if you have called in previously

### **ETC, Inc.**

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### **ETC Asia**

#### *Asia*

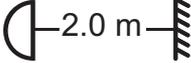
Technical Services Department  
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# Safety Considerations

To ensure safe operation, follow the safety instructions and warning notes in this user manual.

- The SolaFrame 1000 is intended for professional use only. Not for residential use. Read the entire manual before using this equipment.
- Contact your authorized ETC dealer or Technical Services before performing any service in order to maintain warranty coverage.

Symbols used on the product label are defined below:

	The luminaire must be installed at least 2.0 m (6 ft 7 in) away from all lighted objects.	Le luminaire doit être installé à au moins 2,0 m (6 pi. 7 po.) de tout objet éclairé.
	General warning	Avertissement général
	Do not stare at the operating light source.	Ne pas regarder la source de lumière lorsqu'elle fonctionne.
	This product should not be discarded as unsorted waste but must be sent to separate collection facilities for recovery and recycling.	Ce produit ne doit pas être jeté avec les déchets ménagers mais doit être déposé dans une collecte de déchets électroniques ou dans un point de collecte.
$t_a$ or $T_a$	Rated maximum ambient temperature	Température ambiante maximale recommandée
$t_c$ or $T_c$	Rated maximum case temperature	Température maximale recommandée pour le boîtier
	Operate indoors only, not where this product would be exposed to the weather.	Ne fonctionne qu'à l'intérieur, pas là où ce produit serait exposé aux intempéries.



## **WARNING:** Note the following safety warnings before use:

- This equipment is designed for operation by qualified personnel only.
- Replace fuses with the specified type and rating only. See [page 26](#).
- Make sure that the available voltage is within the stated range. See [page 7](#).
- Do not use this fixture with a damaged power lead (cord set). If the lead is damaged, it must be replaced by a qualified technician with an equivalent type before use. Contact your local authorized dealer for spare power leads.
- Do not use this fixture if the lens, protection screen, or ultraviolet screen is damaged. Damaged lenses must be replaced before use. Contact your local authorized dealer for a replacement.
- Do not mount the fixture on or near flammable surfaces.
- Minimum distance from fixture head to combustible materials: 0.1 m (4 in).
- Minimum distance to lighted objects: 2 m (6 ft 7 in).



**AVERTISSEMENT :** Pour votre sécurité, lisez les mises en garde et les avis suivants avant toute utilisation :

- Cet équipement est conçu pour être utilisé par un personnel qualifié uniquement.
- Remplacez les fusibles uniquement par le type et le calibre indiqués. Voir [page 26](#).
- Veillez à ce que la tension disponible soit dans la plage indiquée. Voir [page 7](#).
- N'utilisez pas ce projecteur avec un cordon d'alimentation endommagé (fils électriques). Si le cordon est endommagé, un technicien qualifié doit le remplacer par un cordon de type équivalent avant que l'appareil ne puisse être utilisé. Contactez votre distributeur agréé local pour obtenir des cordons d'alimentation de rechange.
- N'utilisez pas ce projecteur si la lentille, l'écran de protection ou l'écran ultraviolet sont endommagés. Les lentilles endommagées doivent être remplacées avant d'utiliser l'appareil. Contactez votre distributeur local agréé pour les remplacer.
- Distance minimum entre la tête du luminaire et les matériaux combustibles : 0.1 m (4 in).
- Distance minimum avec les objets éclairés : 2 m (6 ft 7 in).



**WARNING: RISK OF ELECTRIC SHOCK!**

- Do not operate this device with the cover open.
- Disconnect the fixture from power and DMX and allow it to cool before performing any cleaning and maintenance.



**AVERTISSEMENT : RISQUE DE CHOC ÉLECTRIQUE!**

- N'utilisez pas cet appareil avec le couvercle ouvert.
- Débrancher la lampe de son alimentation et du DMX et la laisser refroidir avant d'effectuer un nettoyage ou un entretien.



**RISK GROUP 2: CAUTION.** *Possibly hazardous optical radiation emitted from this product. Do not stare at operating lamp. May be harmful to the eyes.*

**GROUPE DE RISQUE 2 (RISQUE MODÉRÉ) : ATTENTION.** *Rayonnement optique potentiellement dangereux émis par ce produit. Ne regardez pas la lampe en fonctionnement. Peut être nocif pour les yeux.*



**CAUTION:** *Hot Surfaces. Allow the device to cool completely before handling and servicing.*



**ATTENTION :** *Surfaces chaudes. Laissez le luminaire refroidir complètement avant de le manipuler et de procéder à son entretien.*



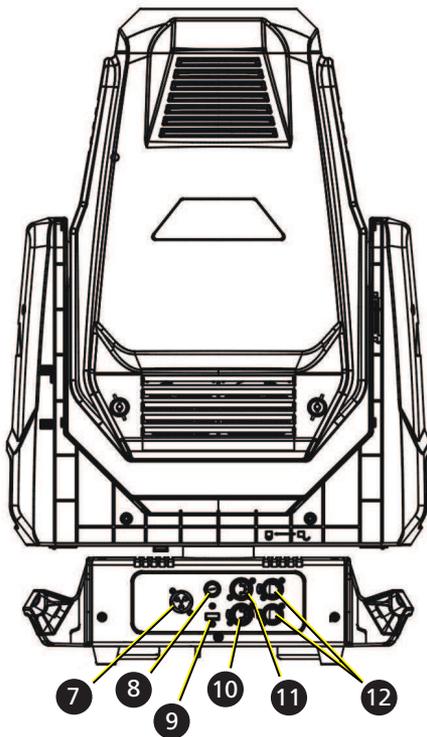
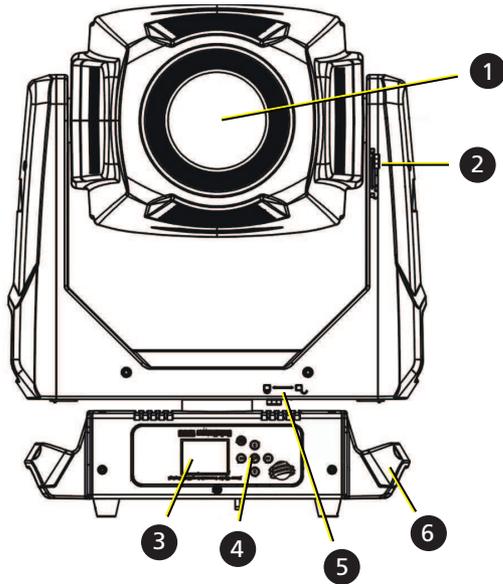
**Note:** *The light source of this fixture is not replaceable. When the light source reaches its end of life, replace the fixture.*

## General Operation and Use Guidelines

- This fixture is only allowed to be operated with the maximum alternating current that is stated in the technical specifications label provided on the fixture.
- Lighting effects are not designed for permanent operation. Consistent operation breaks may extend the life of the fixture.
- When choosing the installation location, make sure the fixture will not be exposed to extreme heat, moisture, or dust.
- Do not point the lens toward the sun or other bright light source. Doing so could damage the fixture.
- If using the supplied Omega brackets with quick-locking thumb screws for fixture hanging, ensure that the thumb screws have engaged a complete 90-degree positive latch.
- Operate the fixture only after having familiarized yourself with its functions. Do not permit persons who are not qualified and familiar with its functions to operate the fixture.
- Do not modify the fixture. Any modifications will void the warranty.
- This manual describes the proper installation and operation of this fixture. Using this fixture in any way other than the intended use may cause damage and void the warranty.
- When the fixture has been stored or transported in cold temperatures, allow it to warm to room temperature for a minimum of one hour before applying power. Applying power to a cold fixture may cause damage to the fixture and void the manufacturer warranty.
- Please use the original packaging if the fixture is to be transported. ETC will not be responsible for the fixture if packaging other than manufacturer provided packaging is used.
- If you do not provide power to the fixture, the battery on the SolaFrame 1000 may drain fully after 7-10 days. After you provide power to the fixture, the battery will recharge within 3-4 hours.

# Fixture Overview

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- 1: Lens
- 2: Tilt lock
- 3: Display
- 4: Navigation controls
- 5: Pan lock
- 6: Handle
- 7: Power in
- 8: Fuse
- 9: USB
- 10: DMX in
- 11: DMX out
- 12: Ethernet ports (x2)

# Specifications

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For complete technical specifications, see the technical datasheet:

[etconnect.com/Products/High-End-Systems/Lighting-Fixtures/SolaFrame/1000/Documentation.aspx](http://etconnect.com/Products/High-End-Systems/Lighting-Fixtures/SolaFrame/1000/Documentation.aspx)

## Environment

- Ambient operating temperature range: -10°C to 45°C (14°F to 113°F).
- Relative humidity: 0–90%, non-condensing.
- Storage temperature: -20°C to 60°C (0°F to 140°F).
- Indoor use only.
- Dry locations only, IP20 rated.

## Power

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**WARNING:** Connect the fixture to a non-dimmable power source in order to avoid damage to the fixture's internal power supply and other electrical components. Using a dimmable power source can damage the fixture and will void the warranty.

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## Electrical Specifications

- 100–240 VAC at 50/60 Hz
- Maximum power consumption: Standard mode 917 W; with Defogger 958 W

## Input and Power Factor

The values listed below were measured with LEDs at full and all motors functioning.

VAC	Amps	Hz	Watts	VA	PF
100	9.6	50	958	958	0.99
120	7.8	60	937	937	0.99
200	4.6	50	907	908	0.98
208	4.4	60	891	902	0.98
220	4.1	50	887	900	0.98
230	4.0	50	909	904	0.98
240	3.8	60	886	893	0.97



**CAUTION:** Using this fixture below 100 V on a 15 A breaker may cause the breaker to trip. Ensure that the circuit can handle the fixture's maximum potential draw before you connect it.

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## Connector Specification

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**WARNING:** Risk of Shock and Fire. Assemble a grounding-type attachment plug with integral cord grip that is within the voltage and amperage rating of this luminaire.

**AVERTISSEMENT :** Risque de choc et d'incendie. Assurez-vous d'utiliser une prise de mise à la terre avec décharge de traction intégrée qui respecte la tension et l'ampérage de ce luminaire.

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A power input cable with powerCON® TRUE1® TOP input to bare ends is provided. The power input cable is rated for maximum 20 A/120 VAC and 16 A/240 VAC. Install a suitable connector to meet the installation requirements. See the following wire color code chart:

Wire Color Code (EU)	Wire Color Code (US Standard)	Connection type	Terminal
Green/Yellow	Green	Earth/Ground	$\perp$
Blue	White	Neutral	N
Brown	Black	Line (Live)	L

## Install the Fixture

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**WARNING:**

- The installation location must support a minimum point load of 10 times the weight of the fixture.
  - The installation must always be secured with a secondary safety attachment. An appropriate safety cable is supplied.
  - Safety cable attachment must be rated by a safety factor of 10.
  - Use of third party clamps are permitted, but they should comply with, and be approved by, the Authority Having Jurisdiction (AHJ).
  - A supportive and stable surface must be used when the fixtures are placed on the feet.
  - Never stand directly below the installed fixture when mounting, removing, or servicing the fixture.
  - All safety and technical aspects of fixture installation must be approved by a qualified personnel before operation.
  - The installation must be regularly inspected by qualified personnel.
  - Overhead rigging must be performed by qualified personnel.
-



### AVERTISSEMENT :

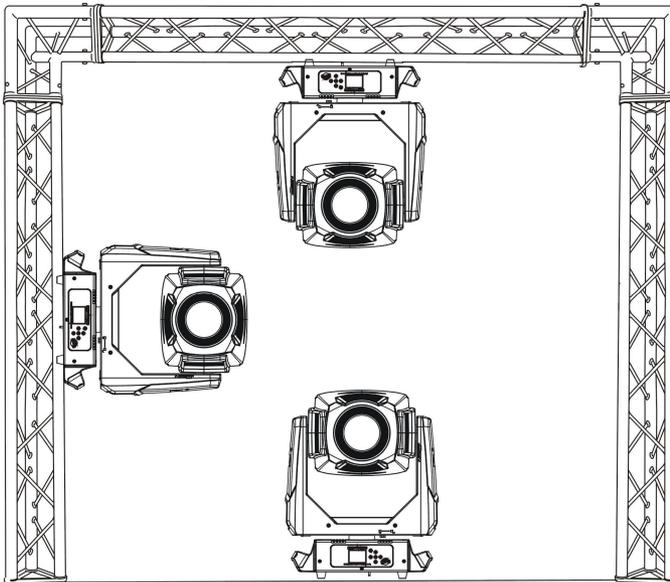
- L'emplacement d'installation doit supporter une charge concentrée minimale de 10 fois le poids de l'appareil.
- L'installation doit toujours être sécurisée par une fixation de sécurité auxiliaire. Un câble de sécurité approprié est fourni.
- La fixation du câble de sécurité doit être classée avec un facteur de sécurité de 10.
- Il est permis d'utiliser des pinces provenant de tiers, mais elles doivent être conformes et approuvées par l'Autorité compétente (AC).
- Une surface d'appui stable doit être utilisée quand les projecteurs sont placés sur pieds.
- Ne vous placez jamais directement sous le projecteur lors du montage, du démontage ou de son entretien.
- Tous les aspects techniques et de sécurité de l'installation du projecteur doivent être approuvés par un personnel qualifié avant qu'il ne soit utilisé.
- L'installation doit être régulièrement inspectée par du personnel qualifié.
- La fixation en hauteur doit être effectuée par du personnel qualifié.

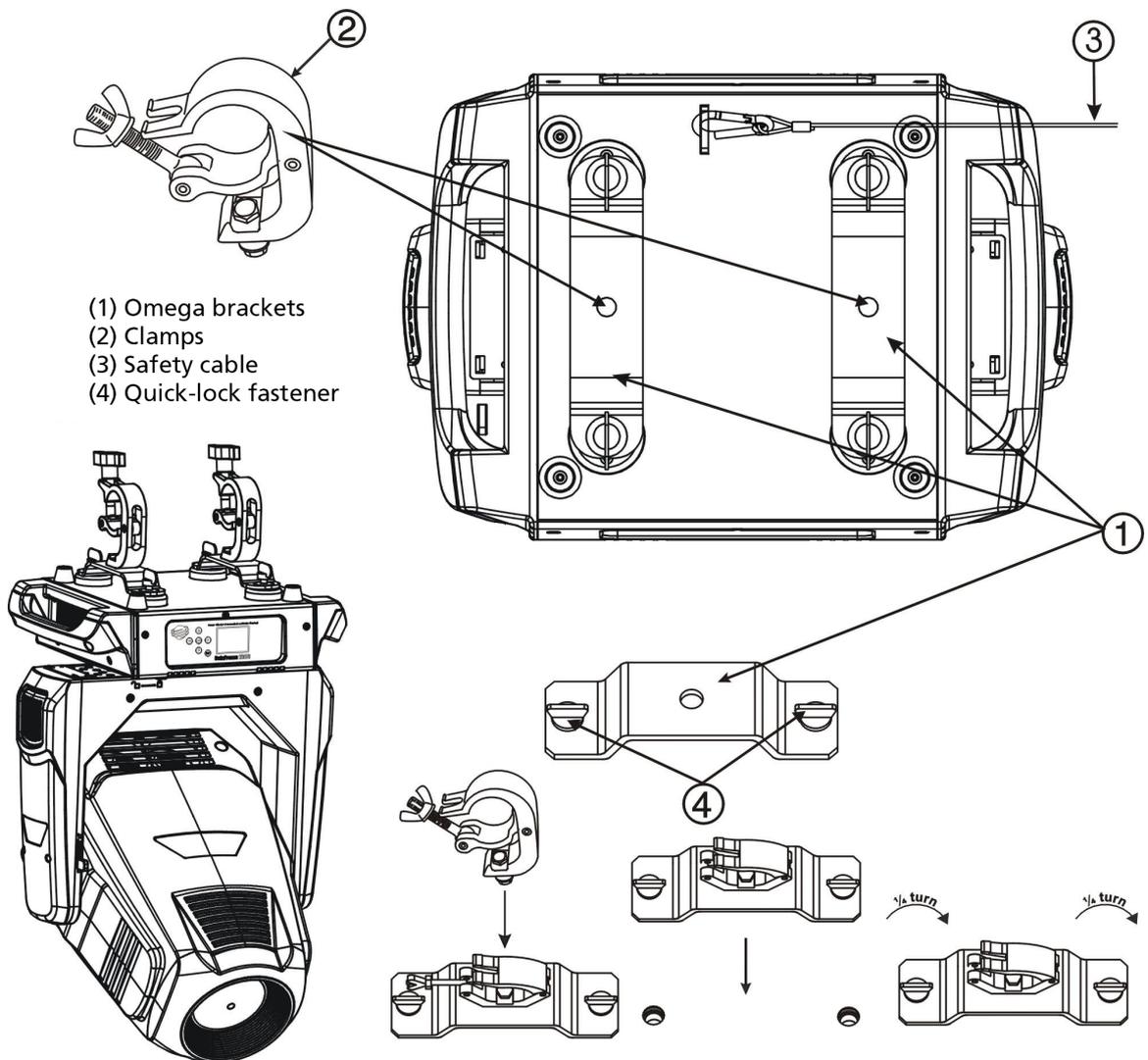


**CAUTION:** *Follow all local codes and recommended practices by the Authority Having Jurisdiction. The installation must only be carried out by qualified personnel.*

**ATTENTION :** *Respectez tous les règlements locaux et toutes les pratiques recommandées par l'autorité compétente. L'installation doit être effectuée uniquement par du personnel qualifié.*

You can install the fixture in any of the orientations shown below.





1. Assemble the clamp (provided by others) to the Omega bracket that was provided with the fixture and secure together using appropriately sized hardware (not provided).
2. Align the assembled Omega bracket and quick-lock fasteners into the respective holes on the bottom of the fixture upper enclosure.
3. Tighten each of the quick-lock fasteners fully, turning clockwise. You will hear and feel a click when the fastener is fully secured.
4. Repeat steps 1 through 3 for the second clamp and bracket.
5. Attach the provided safety cable through the attachment point on the bottom of the fixture upper enclosure and secure to the trussing system or other safe installation point. Follow local codes and recommended safety standards for securing the fixture to the installation location.
6. Attach the fixture to the installation location using the installed clamps, using the clamp manufacturer's instructions for a secure fit. When using an Omega clamp, close the safety and fully tighten the clamp wing nut until secure.
7. Inspect the installation prior to lifting the fixture overhead.

# DMX Control

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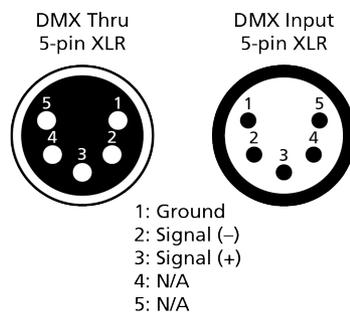
The SolaFrame 1000 fixture operates on standard DMX-512 control bus, controlled by a DMX console. The fixture requires 48 channels of DMX-512.

Attach the fixture to the control bus using a two-core, shielded cable with a 5-pin XLR connector (Belden 9729 is preferred).

Two XLR termination receptacles are available: one for connection of DMX Input, and one for DMX Out (used when daisy-chaining to additional fixtures on the DMX control bus).

## DMX Connector Pinout

For DMX Input, the DMX cable must have a XLR plug connector on one end of the cable that connects to the fixture. When daisy-chaining DMX to the next device, prepare a DMX cable with a XLR socket connector on one end and a XLR plug connector on the other end. Terminate the cable ends as indicated in the pinout image below.



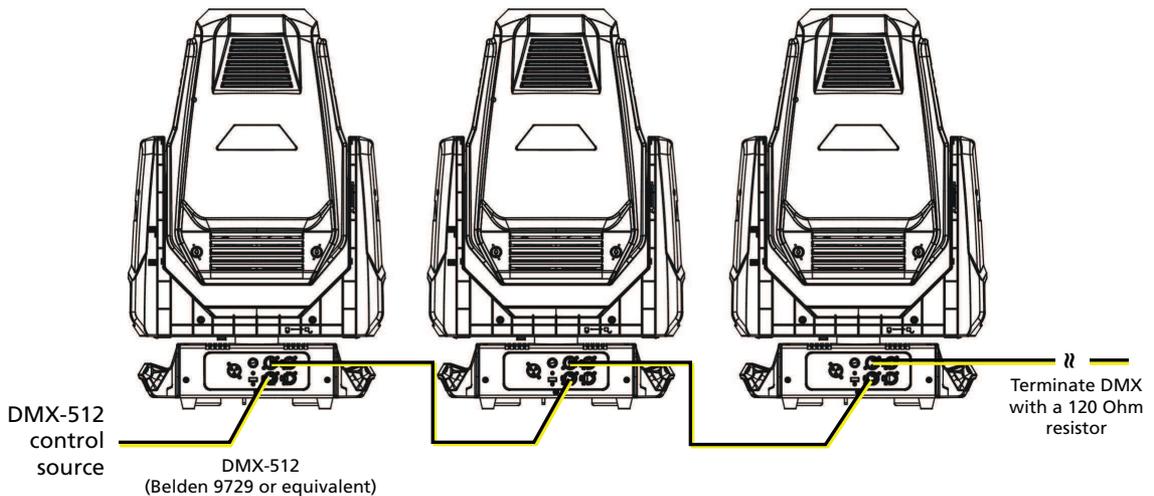
## Connect DMX Cables to Fixture

The following instructions are guidelines for connecting DMX to your fixture. Your installation may vary.

1. Connect the XLR plug connector of a DMX data cable to the DMX Out connector on the DMX control source.
2. Connect the XLR socket connector of the DMX data cable to the DMX In connector of the first fixture on the DMX control run.
3. Continue linking the remaining fixtures by connecting a cable from the DMX Out connector of a fixture to the DMX In connector of the next fixture on the control run.



**Note:** A maximum of 32 DMX devices may be connected in any one DMX data run when installed in a daisy-chain fashion.



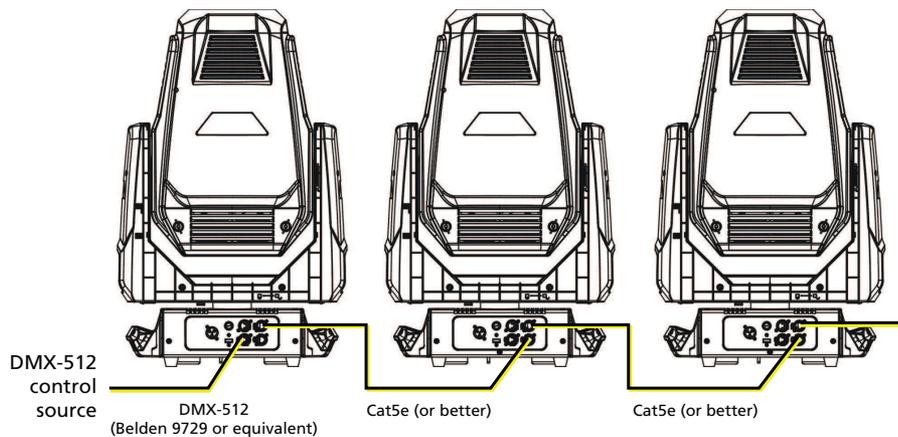
## Terminate DMX

Use a DMX terminator or install a resistor on the last fixture of the DMX control run to prevent corruption (data reflection) of the digital control signal by electrical noise.

A DMX terminator is an XLR plug with a 120  $\Omega$  resistor connected between pins 2 and 3 that can be installed into the DMX output receptacle of the last fixture in the DMX control run. Contact your authorized dealer or ETC for ordering information ([etconnect.com/contactETC](http://etconnect.com/contactETC)), or purchase an XLR DMX terminator from the ETC Online Shop ([shop.etconnect.com](http://shop.etconnect.com)).

## DMX Control and Ethernet Output

You can use DMX-512 control and Ethernet output. When a fixture is set up to receive DMX-512 control input, it converts the signal to Art-Net on IP10 and sends the signal to the Ethernet port, continuing the Art-Net on IP10 signal to the next fixture in the control run.



## Set the DMX Start Address

Give each fixture a unique DMX starting address so that the correct fixture responds to the control signals. This DMX start address is the channel number from which the fixture starts to “listen” to the digital control information sent out from the control source.

Modify the fixture DMX start address on the user interface, located on the upper enclosure. See [DMX Address on page 17](#).



**Example:** The SolaFrame 1000 has 48 channels. If you set the DMX starting address of the first fixture to 1, you could set the second fixture to 49 (48+1), the third to 97 (48+49), and so on.

## DMX Channels

The current DMX channel map for the SolaFrame 1000 can be found on the ETC website: [etcconnect.com/Products/High-End-Systems/Lighting-Fixtures/SolaFrame/1000/Documentation.aspx](http://etcconnect.com/Products/High-End-Systems/Lighting-Fixtures/SolaFrame/1000/Documentation.aspx)

# Ethernet Control

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The SolaFrame 1000 fixture includes two Ethernet ports that allow sending and receiving of control signals using the Art-Net protocol or sACN.

Use a Cat5e (or better) cable and terminate to RJ45 connectors following the TIA/EIA 568B wiring standard.

## Connect Ethernet Cables to a Fixture

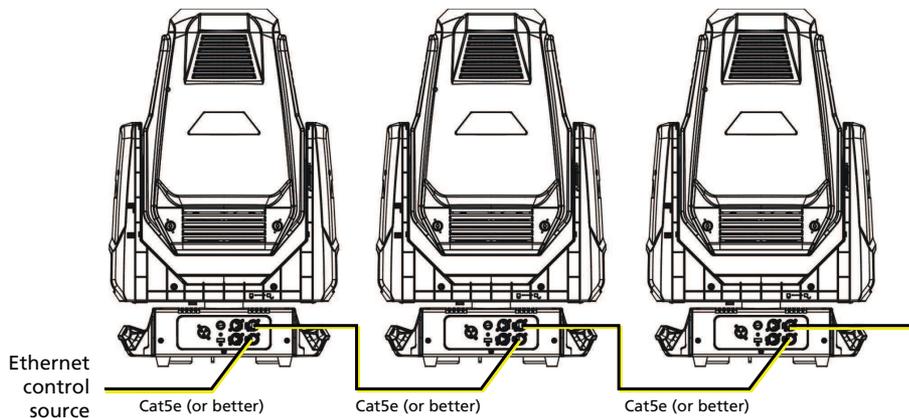
The following instructions are guidelines for connecting Ethernet to your fixture. Your installation may vary.

1. Connect a cable from the Ethernet control source to one of the Ethernet ports on the first fixture in the Ethernet control run.
2. Connect the first fixture to a second fixture by connecting a cable from the second Ethernet port on the first fixture to one of the Ethernet ports on the second fixture.
3. Continue linking the remaining fixtures by connecting a cable from Ethernet port to Ethernet port on the fixtures on the control run.



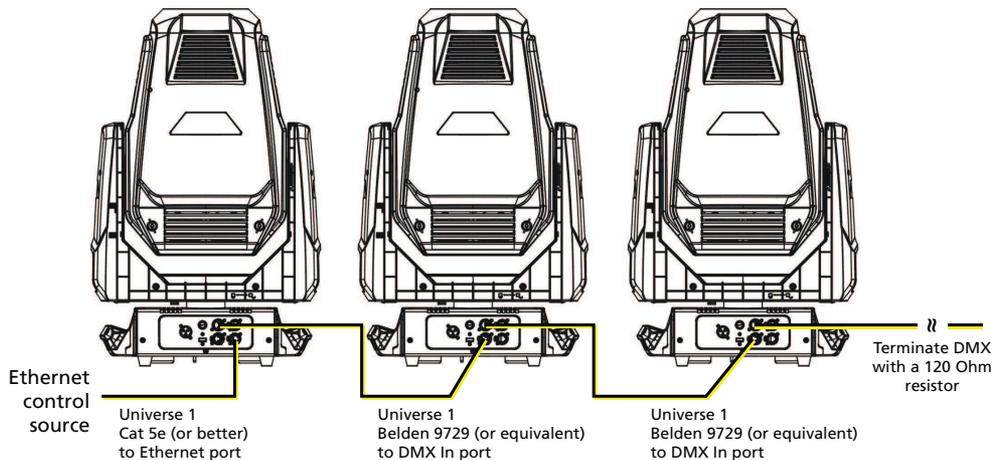
**Note:** *The Cat5e cable distance should not exceed 100 m (328 ft), and you should not connect more than 20 fixtures in one Ethernet control run when the fixtures are linked together.*

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## Ethernet Control and DMX Thru

You can use Ethernet control and DMX Thru. When a fixture is set up to receive Ethernet control input, it automatically distributes DMX via the DMX Out port. The DMX-512 signal is sent as a single universe that corresponds to the universe of the fixture that is receiving Ethernet control.



## Terminate DMX

Use a DMX terminator or install a resistor on the last fixture of the DMX control run to prevent corruption (data reflection) of the digital control signal by electrical noise.

A DMX terminator is an XLR plug with a 120  $\Omega$  resistor connected between pins 2 and 3 that can be installed into the DMX output receptacle of the last fixture in the DMX control run. Contact your authorized dealer or ETC for ordering information ([etcconnect.com/contactETC](http://etcconnect.com/contactETC)), or purchase an XLR DMX terminator from the ETC Online Shop ([shop.etcconnect.com](http://shop.etcconnect.com)).

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Modify the fixture DMX start address on the user interface, located on the upper enclosure. See [DMX Address on page 17](#).



**Example:** The SolaFrame 1000 has 48 channels. If you set the DMX starting address of the first fixture to 1, you could set the second fixture to 49 (48+1), the third to 97 (48+49), and so on.

## Set the Control Input and Universe

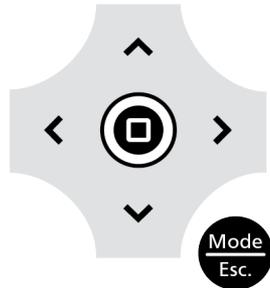
For Ethernet control, you must configure the control input (Art-Net on IP2, Art-Net on IP10, or sACN) and set a universe for each fixture. See [Select Input on page 20](#) and [Set Universe for Art-Net and sACN on page 20](#) for details.

# Configure the Fixture

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You can configure SolaFrame 1000 fixtures through the onboard user interface.

## Navigate the User Interface



1. Press and hold the [MODE/ESC] button  until the display flashes. (The display is powered by battery when the fixture has no power.)
2. Browse the menu by pressing the up, down, left, or right navigation buttons.
3. Press the Enter button  to select a menu item.
4. Modify the selection by pressing the up, down, left, or right navigation buttons according to the selection.
5. Press the Enter button  to confirm a modified selection.
6. To exit the menu, press the [MODE/ESC]  button.



**Note:** *If you press the Enter button to confirm a selection and push no other buttons, the user interface returns to the default display after 10 seconds.*

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## Set Fixture Parameters

This section provides instructions to configure and set up the SolaFrame 1000. See [Navigate the User Interface on page 16](#) for information about the navigation buttons.

Provide power to the fixture before configuring it. If you do not provide power, the fixture will use battery power to power the user interface.

### DMX Address

**Navigate:** Main Menu → Address

Set the DMX address for the fixture. The default value is 001.

### Info Menu

#### *Set the Time Information*

**Navigate:** Main Menu → Info → Time Info

Parameter	Value	Description
Current Time	XXXX (Hours)	Running time of the fixture from the last time that the fixture was powered on, shown in hours (h). The counter resets after the fixture is turned off.
Ttl Life Hrs	XXXX (Hours)	Total running time of the device, shown in hours (h).
Last Run Hrs	XXXX (Hours)	Running time of the fixture from the last time that the run time value was reset, shown in hours (h).
LED Hours	XXXX (Hours)	Total running time of the fixture LEDs, shown in hours (h).
Timer PIN	Timer PIN XXX	You must enter the Timer PIN in order to access the Clr Last Run menu item. The default Timer PIN is 038.
Clr Last Run	<ul style="list-style-type: none"><li>• ON</li><li>• OFF</li></ul>	This password-protected menu item resets the Last Run Hrs value. You must enter the Timer PIN to access this menu item.  Select ON to clear the value for the Last Run Hrs parameter for the fixture.
LED Time PIN	LED Time PIN XXX	You must enter the LED Time PIN in order to access the Clear LED Time menu item. The default LED Time PIN is 038.
Clear LED Time	<ul style="list-style-type: none"><li>• ON</li><li>• OFF</li></ul>	This password-protected menu item resets the LED Hours value. You must enter the LED Time PIN to access this menu item.  Select ON to clear the value for the LED Hours parameter.

### ***View Fixture Errors***

**Navigate:** Main Menu → Info → Error Info

Displays any current fixture errors. See [Error Codes on page 23](#) for information about the errors.

### ***View DMX Values for Channels***

**Navigate:** Main Menu → Info → DMX Value

View the DMX value of each of the fixture's channels (parameters of the fixture). Scroll to the parameter that you want to view (Pan, Tilt, etc.) and view the value. The DMX value that you view is the DMX value that displays on the main window of the UI until you select a different DMX value to view.

### ***View Fixture Head Temperature***

**Navigate:** Main Menu → Info → Head Temp

Displays the current fixture temperature as read from the fixture head (near the CMY filter).

### ***View Power Temperature***

**Navigate:** Main Menu → Info → Power Temp

Displays the current temperature as read from the power supply in the fixture base, which can help you to determine if the power supply is overheating.

### ***View Fan Speeds***

**Navigate:** Main Menu → Info → Fan Speed

Displays the speeds of the fixture's fans (in RPM).

### ***View Sensor Status***

**Navigate:** Main Menu → Info → LED Sensor

Displays the status of the sensors, which can help you to determine whether the fixture is recognizing the movement and position of the wheel. The display toggles between ON and OFF as the magnet passes the sensor.

### ***View Ethernet IP Address***

**Navigate:** Main Menu → Info → Ethernet IP

Displays the Ethernet IP address for the fixture. You can modify this value in the Set menu. See [Access Service Settings on page 20](#).

### ***View Software Version***

**Navigate:** Main Menu → Info → Software Ver

Displays the software version for the fixture.

## Set Menu

### Set the Status Options

**Navigate:** Main Menu → Set → Status

Parameter	Value	Description
No DMX Mode	<ul style="list-style-type: none"><li>• Close</li><li>• Hold</li><li>• Auto</li></ul>	Control mode when DMX is absent. The default value is Hold.
Pan Reverse	<ul style="list-style-type: none"><li>• ON</li><li>• OFF</li></ul>	Reverse the pan movement of the fixture. The default value is OFF.
Tilt Reverse	<ul style="list-style-type: none"><li>• ON</li><li>• OFF</li></ul>	Reverse the tilt movement of the fixture. The default value is OFF.
Pan Degree	<ul style="list-style-type: none"><li>• 630</li><li>• 540</li></ul>	Change the pan rotation of the fixture from the default setting of 540 degrees to 630 degrees.
Encoders	<ul style="list-style-type: none"><li>• ON</li><li>• OFF</li></ul>	Turn on or off the encoder feedback for pan and tilt movement. You may want to turn off encoders when working on a fixture so that you can move pan and tilt without the fixture automatically moving back to position.
Pan/Tilt Spd	1–4	Set the speed (scan mode) of pan and tilt movement. The default value is 1. Use this parameter to make fine adjustments to pan and tilt movement in order to correct for mis-stepping when the fixture is installed on its side (side-hung, or "Outrig").
Hibernation	<ul style="list-style-type: none"><li>• OFF</li><li>• 1–99 minutes</li></ul>	Hibernation mode forces the LEDs and stepper motors to power off when the fixture loses DMX control signal for a set period of time. The default time setting is 15 minutes.
Defogger	<ul style="list-style-type: none"><li>• Defog OnOP</li><li>• Defog OnPwr</li><li>• Defog Off</li></ul>	Set when the Defogger (heater for the front lens) is turned on: <ul style="list-style-type: none"><li>• Defog OnOP: Turn on Defogger when LEDs are above 0% intensity</li><li>• Defog OnPwr: Turn on Defogger when the fixture is powered (default value)</li><li>• Defog Off: Turn off Defogger</li></ul>
Dimming Mode	<ul style="list-style-type: none"><li>• 16 kHz</li><li>• 2.4 kHz</li><li>• 100 Hz</li></ul>	Set the dimming curve and pulse width modulation (PWM) frequency. The default value is 16 kHz. <ul style="list-style-type: none"><li>• 16 kHz is quieter than 2.4 kHz and creates a beam that does not flicker when shown on camera.</li><li>• 2.4 kHz prioritizes flawless, stepless dimming.</li><li>• 100 Hz reduces the noise level further than 16 kHz while still achieving step-less dimming, but it has a noticeable flicker on most video cameras.</li></ul>

## Select Input

**Navigate:** Main Menu → Set → Select Input

Select the control input for the fixture:

- DMX Only
- Art-Net on IP2
- Art-Net on IP10
- sACN

## Set Universe for Art-Net and sACN

**Navigate:** Main Menu → Set → Set Universe

When using Art-Net control input, set a universe value of 000–255.

When using sACN control input, set a universe value of 001–255.

## Access Service Settings

**Navigate:** Main Menu → Set → Service Setting

Parameter	Value	Description
Service PIN	Service PIN XXX	You must enter the Service PIN in order to access the other Service Setting parameters. The default Service PIN is 050.
Ethernet IP	XXX.XXX.XXX.XXX	This password-protected menu item lets you modify the IP address. You must enter the Service PIN to access this menu item. The default IP address is 002.142.058.034.
Ethernet Mask IP	XXX.XXX.XXX.XXX	This password-protected menu item lets you modify the IP subnet mask. You must enter the Service PIN to access this menu item. The default IP subnet mask is 255.000.000.000.
Clr Err Info	<ul style="list-style-type: none"><li>• ON</li><li>• OFF</li></ul>	<p>This password-protected menu item lets you clear error messages after you have fixed the errors. You must enter the Service PIN to access this menu item.</p> <p>Set this parameter to ON in order to clear the error messages. The default setting is OFF.</p>

## Set the Fans Mode

**Navigate:** Main Menu → Set → Fans Mode Setting

Select the fan mode for the fixture:

- Studio (reduces fan noise, but decreases fixture output by ~20%)
- Continuous

## Set Display Settings

**Navigate:** Main Menu → Set → Disp. Setting

Parameter	Value	Description
Shutoff Time	02–60 minutes	Enter the amount of time the fixture waits after the last user interface button press until the display goes to sleep. The default value is 5 minutes.
Flip Display	<ul style="list-style-type: none"><li>• ON</li><li>• OFF</li></ul>	Flip the display 180° when the fixture is mounted vertically. The default value is OFF.  Shortcut: With the main UI window displayed, press [>] to flip the display 180°. Press [<] to flip it back to its original orientation.
Key Lock	<ul style="list-style-type: none"><li>• ON</li><li>• OFF</li></ul>	Lock the user interface. The default value is OFF. To unlock the user interface buttons, press and hold the [MODE/ESC] button for three seconds.

## Set the Temperature Scale

**Navigate:** Main Menu → Set → Temp. C/F

Select the temperature scale for the fixture:

- Celsius (default value)
- Fahrenheit

## Update Fixture Firmware Using the USB Port

**Navigate:** Main Menu → Set → USB Update

Fixture firmware updates are available on the ETC website at [etcconnect.com/Products/High-End-Systems](http://etcconnect.com/Products/High-End-Systems).



**Note:** *SolaFrame 1000 firmware versions 1.3.1 and later are not backwards compatible with earlier versions of firmware. After you update a fixture to firmware version 1.3.1 or later, you will be unable to upload firmware versions 1.2.8 or earlier to that fixture.*

*For assistance, contact ETC Technical Services. See [Help from Technical Services on page 2](#).*

1. Save the firmware update file to a USB drive.
2. Insert the USB drive in the fixture base (see [Fixture Overview on page 6](#) for the USB port location).
3. On the **Main Menu**, select **Set → USB Update**. The fixture reads the USB drive and displays a list of any firmware update files on the USB drive.
4. Select the appropriate file and then press the Enter button.
5. The software prompts you to confirm the update with the message "Update fixture?" Use the navigation buttons to select "Yes," and then press the Enter button to start the firmware update.
  - A progress monitor shows you the progress of the update.
  - When the update is complete, the fixture performs a data check to verify the update and then the fixture restarts itself.
  - The firmware update is complete when the display returns to its default state.
6. Remove the USB drive from the fixture.

## ***Reset Fixture to Factory Default Settings***

**Navigate:** Main Menu → Set → Reset Default

Select ON to reset the fixture to the factory default settings.

## **Test Menu**

### ***Reset (Home) the Mechanical Positions on the Fixture***

**Navigate:** Main Menu → Test → Home

Reset ("home") all features on the fixture, including, pan, tilt, colors, gobos, etc.

### ***Test the Fixture***

**Navigate:** Main Menu → Test → Self Test

Run a self-test program on the fixture. When you run the test, the display indicates "Running" and the fixture automatically runs a self-test procedure, testing each of the functions. Press [MODE/ESC] button to end the self-test and return the display to the previous menu.

### ***Test an Individual Channel***

**Navigate:** Main Menu → Test → Test Channel

Run a self-test program on individual channels. The default value is Control. Select a different channel to run a self-test on that channel.

### ***Manually Set an Individual Channel***

**Navigate:** Main Menu → Test → Manual Ctrl.

Select an individual channel on the fixture and manually set the channel value. While in Manual Control mode, all effects are canceled, the shutter opens, and the dimmer intensity is set to 100%.

### ***Re-Calibrate an Individual Feature***

**Navigate:** Main Menu → Test → Calibration

Please contact Technical Services before using this parameter. See [Help from Technical Services on page 2](#).

You must enter the Calibration PIN in order to access the Calibration menu items. The default Calibration PIN is 050.

Once you have accessed the Calibration menu, select an individual feature on the fixture and manually calibrate it to a new "home" setting.



**Note:** *Changes you make to the fixture settings in the Calibration menu are not changed if you reset the fixture to the factory default settings. The Calibration settings are saved until they are changed in the Calibration menu.*

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## **Preset Menu**

**Navigate:** Main Menu → Preset

Presets are built by combining scenes into programs and then assigning the programs to Program Partitions for playback. For information about the **Preset** menu, access the *High End Systems Preset Menu Guide* from the ETC support website: [support.etcconnect.com](http://support.etcconnect.com).

# Error Codes

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When you apply power to the fixture, it runs a calibration (homing) sequence and displays any errors that it detects.



**Example:** When the display shows “Err channel: Pan Movement”, it means there is an error in channel 1. When multiple errors are present they will cycle on the display twice, and then the fixture will reset (restart). Any errors that remain after two reset cycles are not correctable by reset alone and will require service. These errors are stored in the fixture error history until the errors are cleared. Please contact Technical Services for assistance.

## *Animation*

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Animation wheel is not located in the default position after the reset

## *Animation\_Rot*

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Animation Rotating wheel is not located in the default position after the reset

## *Blade*

This message, which names the specific blade (for example, Blade 1B or Blade 3A), displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Blade Wheel movement is not located in the default position after the reset

## *Blade Rot*

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Blade rotation is not located in the default position after the reset

## *Color*

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head's magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Color wheel is not located in the default position after the reset

## ***CMY***

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head's magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the CMY wheel is not located in the default position after the reset

## ***CTO***

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head's magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the CTO wheel is not located in the default position after the reset

## ***Focus***

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Focus wheel is not located in the default position after the reset

## ***Frost***

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Frost wheel is not located in the default position after the reset

## ***Gobo 1***

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- Gobo Wheel 1 is not located in the default position after the reset

## ***Gobo 2***

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- Gobo Wheel 2 is not located in the default position after the reset

### ***Gobo Rot 1***

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- Gobo Rotating Wheel 1 is not located in the default position after the reset

### ***Iris***

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Iris is not located in the default position after the reset

### ***Pan***

This message displays after the reset of the fixture if any of the following conditions exist:

- the yoke's magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Pan movement is not located in the default position after the reset

### ***Prism***

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Prism wheel is not located in the default position after the reset

### ***Prism\_Rot***

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Prism wheel is not located in the default position after the reset

### ***Tilt***

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Tilt movement is not located in the default position after the reset

### ***Zoom***

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Zoom wheel is not located in the default position after the reset

# Maintenance

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**CAUTION:** *RISK OF ELECTRIC SHOCK! Disconnect power before servicing.*

**ATTENTION :** *RISQUE DE CHOC ÉLECTRIQUE! Couper l'alimentation avant l'entretien.*

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Keep the following in mind during regular service and inspection:

- All screws for installing the fixture or parts of the fixture must be tightly connected and must not be corroded.
- There must not be any deformations to the housing, lenses, rigging, and installation points (ceiling, suspension, trussing).
- Moving parts must not show any signs of wear and must move smoothly without issue.
- The power supply cables must not show any damage, material fatigue, or sediment.
- If spare parts are required, order only genuine parts from your local authorized dealer.

To ensure that the fixture remains in good working condition and does not fail prematurely, regular maintenance is recommended.

## Clean the Fixture

1. Clean the inside and outside of the lens regularly using a damp, lint-free cloth to avoid loss of output due to accumulation of dust/dirt on the lens. Never use alcohol or solvents.
  2. Clean the fans regularly to ensure maximum airflow and efficient cooling. This will ensure that the light source operates in the best possible condition.
- 



**Note:** *If you use compressed air to clean the fans, hold the fan blades in place while cleaning them. Letting the fans spin while using compressed air could damage the fans.*

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## Replace the Fuse



**WARNING:** **Replace fuses with the specified type and rating only.**

**AVERTISSEMENT :** **Remplacez les fusibles uniquement par le type et le calibre indiqués.**

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A replaceable AC line fuse is provided in the fixture to prevent overload.

### Supplies needed:

- Flatblade screwdriver
  - One replacement fuse: 15 A 250 V 6.35x31.8 mm VDE slow-blow ceramic
1. Disconnect power to the fixture.
  2. Using a flatblade screwdriver, push the fuse holder in and twist it to remove it from the fixture. (See [Fixture Overview on page 6](#) for the location of the fuse holder.)
  3. Remove the blown fuse from the holder and replace it with another 15 A 250 V 6.35x31.8 mm VDE slow-blow ceramic fuse.
  4. Reinstall the fuse holder. Using a flatblade screwdriver, push the holder in and twist it until it is secure in the fixture.

# Compliance

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For current and complete compliance information, view the product datasheet:  
[etconnect.com/Products/High-End-Systems/Lighting-Fixtures/SolaFrame/1000/Documentation.aspx](https://etconnect.com/Products/High-End-Systems/Lighting-Fixtures/SolaFrame/1000/Documentation.aspx)

For complete product documentation, including compliance documentation, visit  
[etconnect.com/products](https://etconnect.com/products).

## FCC Compliance

### SolaFrame 1000

(For any FCC matters):

Electronic Theatre Controls, Inc.  
3031 Pleasant View Road  
Middleton, WI 53562  
+1 (608) 831-4116  
[etconnect.com](https://etconnect.com)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received; including interference that may cause undesired operation. Visit [etconnect.com/products](https://etconnect.com/products) for current and complete compliance information including FCC compliance.



**Note:** *This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Any modifications or changes to this product not expressly approved by Electronic Theatre Controls, Inc. could void the user's authority to operate the product. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at their own expense.*

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